







The FAQ option is available in both chat boxes—whether you choose Kloe, our AI-powered assistant, or the human-led chat box. This feature provides quick, automated replies for customers who are on the go. To chat with Kloe, simply select the FAQ line 'I want to chat with you, Kloe' and proceed with your inquiries. For the human-led chat box, follow the prompts provided when a customer representative is offline. Remember, Kloe is always the best option for reliable 24/7 support.

Click on the WhatsApp icon on your device to connect directly with OTI's Business Development office line. Please note that during non-working hours, you will receive automated reply messages. Be sure to follow the instructions provided in those messages to continue the process smoothly.